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Beyond Traditional Systems: Rethinking Digital Solutions for Malaysia with HAP

MPC 2026
明 道 云 伙 伴 大 会

Sofitel Shanghai Hongqiao, Shanghai

FRI-SAT, 30-31.10.2026

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Malaysia ICT Economy
Past, Present & Future

Malaysia’s 30-Year Digital Journey

1996	2000s	2010s	2021	2024	2026 →
MSC Malaysia	**Internet + Enterprise**	**Cloud + Mobile + E-commerce**	**MyDIGITAL**	**National AI Office**	**AI + Automation**
Information Age	Digitise	Scale	Transform	AI agenda	Intelligent

Google
still 2 years away

YouTube
still 9 years away

iPhone
still 11 years away

30 years of building the base
since MSC Malaysia launched on 1 August 1996

Infrastructure | **Connectivity** | **Digital services** | **Talent** | **Adoption**

The five foundations laid over three decades

Sources: PMO Malaysia (MSC launch, 1996); milestone dates are public company/product launch dates.

Malaysia Economy and its ICT Economy Today

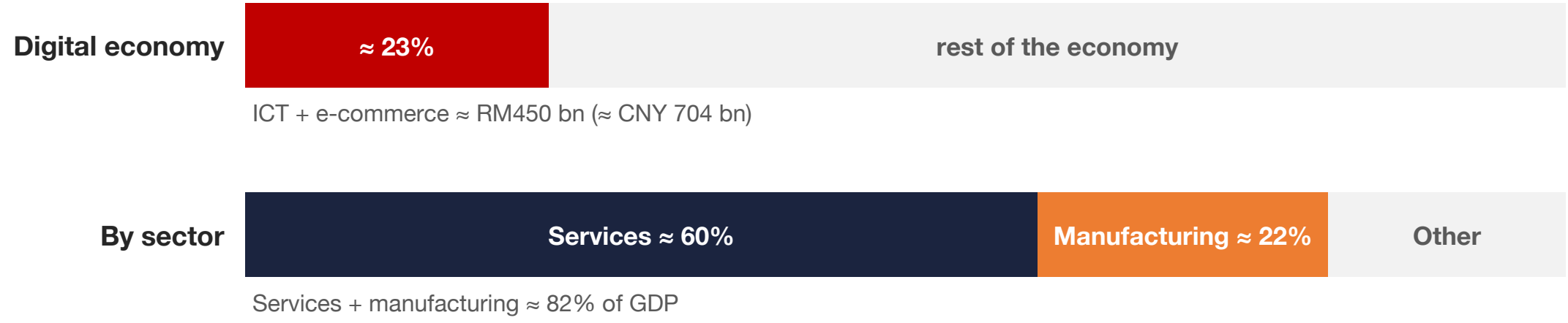
RM2.0 tn
GDP
≈ CNY 3.1 tn

5%+
GDP growth

34 m
people
about the size of Chongqing

1.2 m
ICT workers

Where the economy sits



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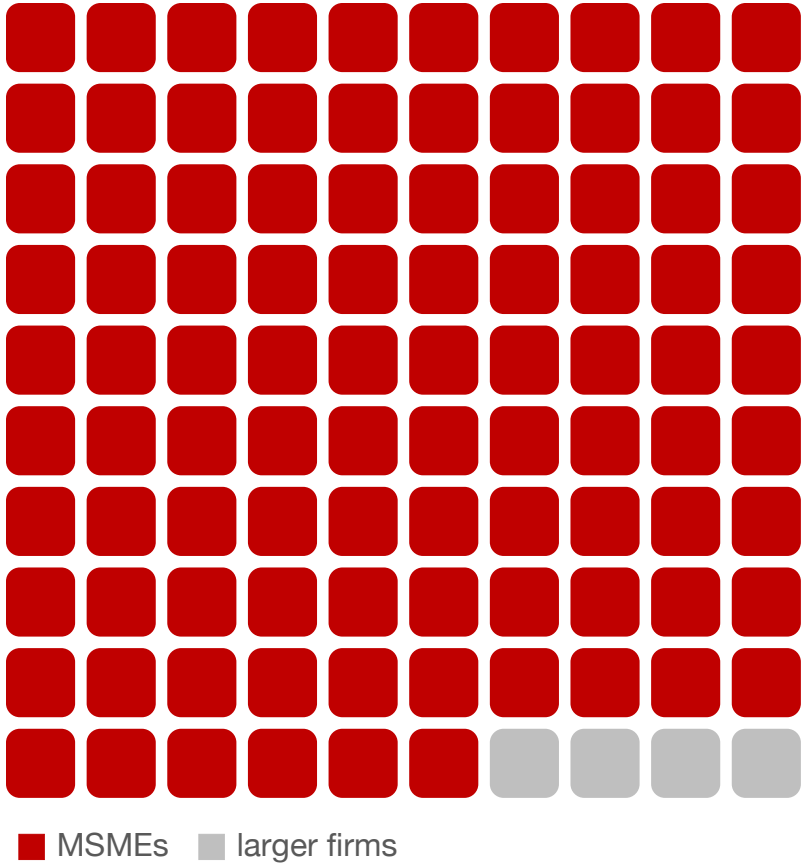
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Why HAP Matters

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Why HAP Matters

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95%+

of Malaysian business establishments are MSMEs

- **Malaysian MSMEs**
- **Local IT services firms**
- **HAP platform**

HAP doesn't replace that ecosystem. It could empower it.

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Why HAP Matters

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Malaysian MSMEs

Tailored business apps

without every need becoming a custom-development project



Malaysian enterprises

Build faster, automate, connect, add AI

without replacing what they already have



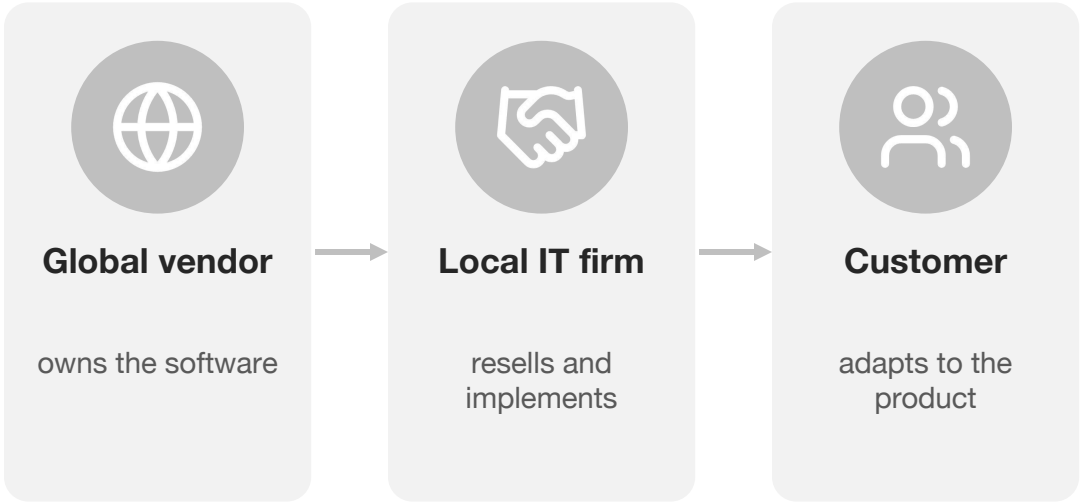
IT firms like ours

A platform to build our own solutions

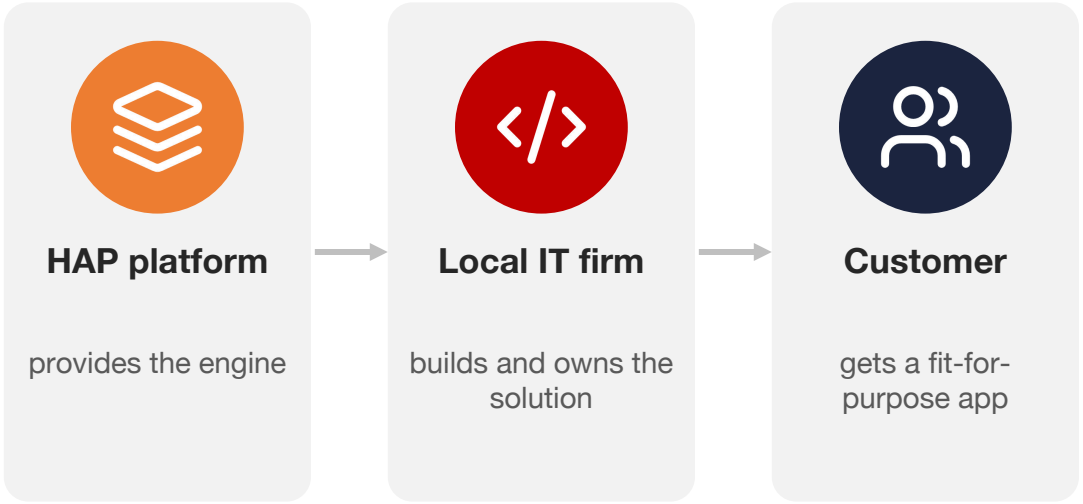
not just another product to resell

HAP may democratise enterprise software creation

Traditional



With HAP



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Solution Centric Becomes

A nocoly Partner

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Solution Centric Becomes a Nocoly Partner

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EVOLVE → **RESPOND** → **ACCELERATE** → **CREATE**

Implementer → creator	Needs beyond traditional systems	Build, integrate, change faster	Domain knowledge → our own IP

Nocoly
the platform

+

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business & domain knowledge

=

Our own solutions
and IP

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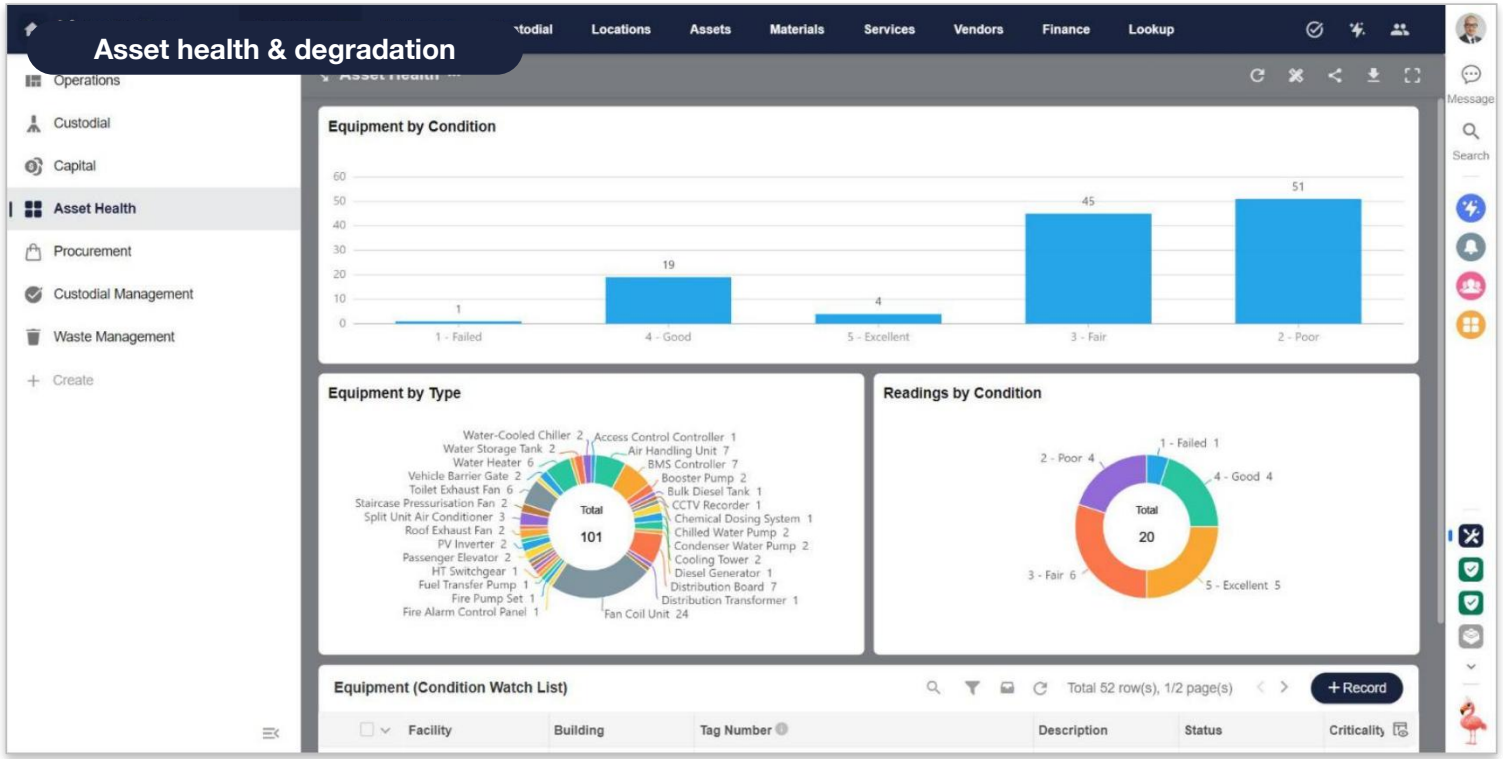
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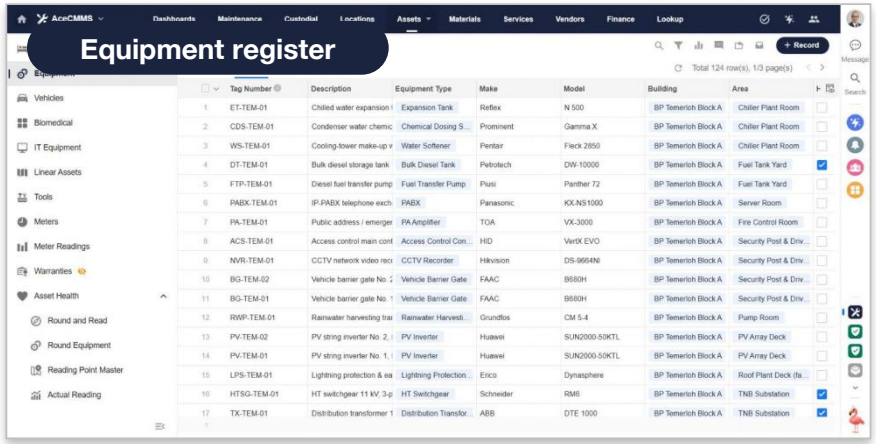
Beyond Traditional Systems

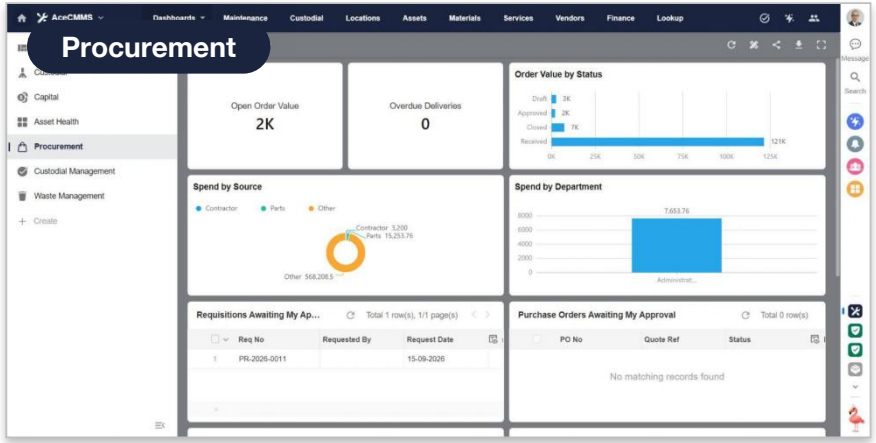
Computerized Maintenance Management System

Enterprise Risk Management

Beyond Traditional Systems: AceCMMS







One HAP app, the full maintenance cycle

Service Requests | Work Orders | Preventive Maintenance | Inspections | Assets | Inventory | Procurement | Vendors & Contracts | Finance | Custodial | Capital Planning | Fleet | Utilities & Waste

Years of CMMS delivery experience at SC, now built into **our own product**.

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Beyond Traditional Systems: AceCMMS

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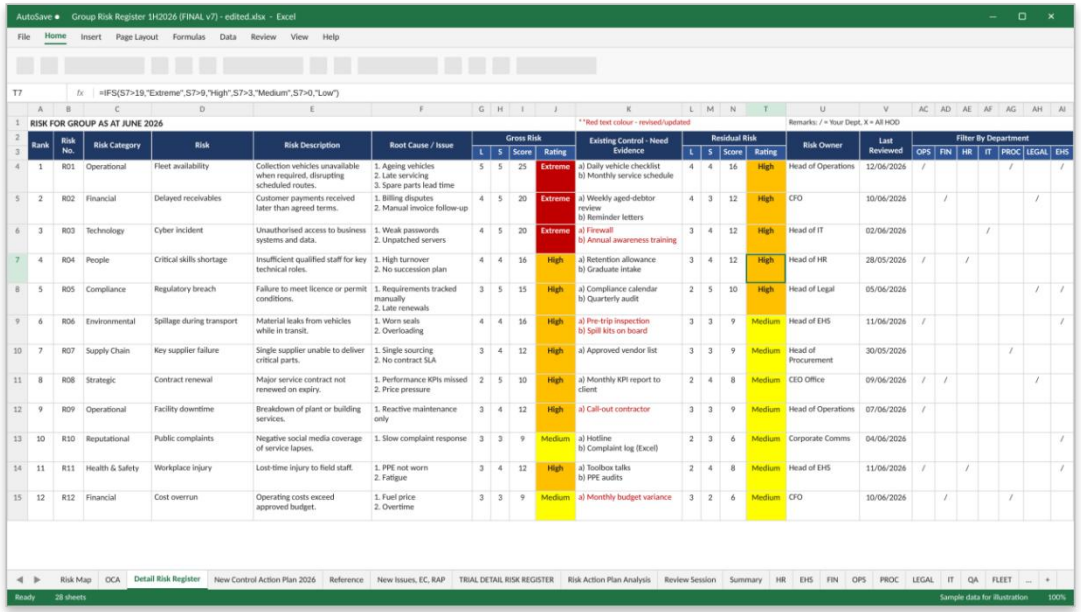
AI-Enabled Maintenance Intelligence	AI-Enabled Risk Intelligence
Predict equipment failures	Identify emerging risks and patterns
Recommend maintenance priorities	Recommend risk classifications and controls
Assist fault diagnosis and corrective actions	Highlight control gaps and changing risk exposure

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Beyond Traditional Systems: from Excel to AceERM

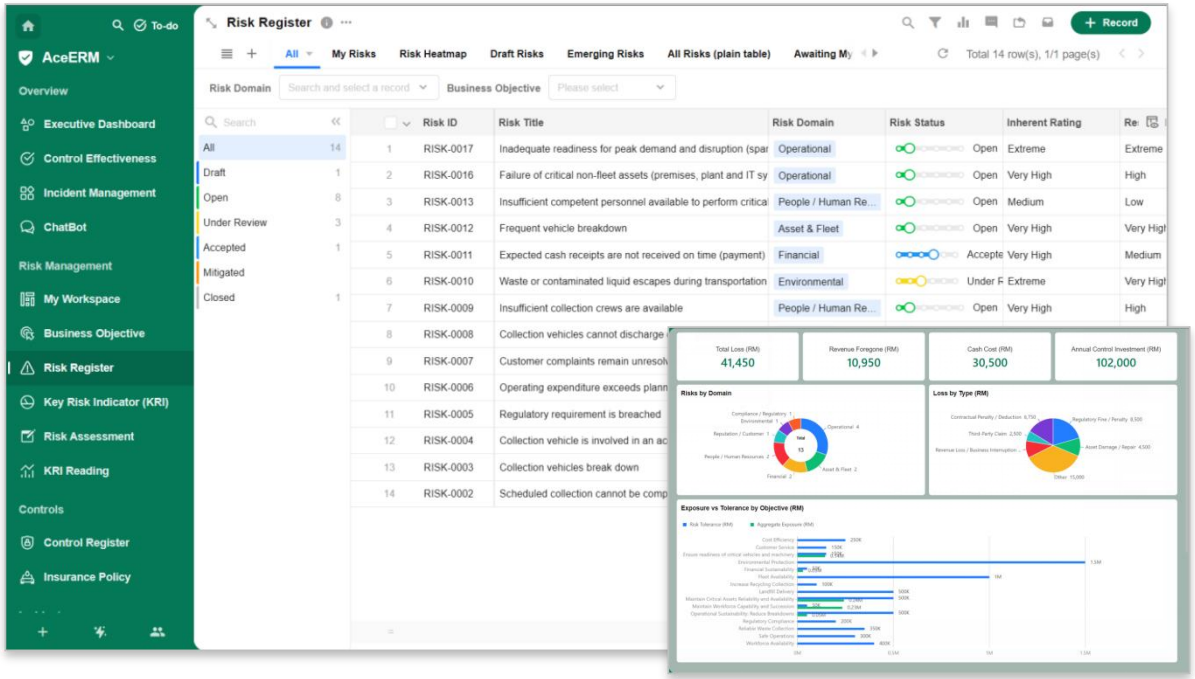
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BEFORE Group risk register in Excel



- ✕ 28 sheets and 1,700+ linked formulas
- ✕ Ratings and rankings worked out by IFS formulas
- ✕ Seven half-year reviews kept side by side in columns
- ✕ One file e-mailed round every head of department

AFTER AceERM on HAP



- ✓ One register, many views (by status, owner, domain)
- ✓ Rating calculated the moment a score is entered
- ✓ Every assessment kept as history on the risk itself
- ✓ Owners sign in to their own risks; acceptance routed by workflow

Illustrative: client figures replaced with sample data. Screens from the AceERM product.

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Predict equipment failures	Identify emerging risks and patterns
Recommend maintenance priorities	Recommend risk classifications and controls
Assist fault diagnosis and corrective actions	Highlight control gaps and changing risk exposure

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Thank You

Terima Kasih . 谢谢 . நன்றி . ขอบคุณครับ .

Salamat

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